



And You

1

MYVOTE AND YOU

Today's Panel

Patrick Brennan - WisVote Training Officer

Michelle Hawley - WisVote Training Officer

Riley Willman - Elections Specialist



2

MYVOTE GROWTH



3

MYVOTE GROWTH

MyVote usage is increasing!

Election Day Usage

All-time high: 2016 Presidential Preference Primary - 174,923 users

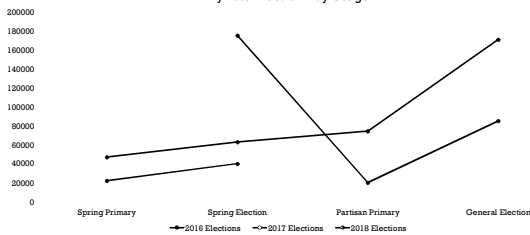
2018 General Election - 170,546 users
2017 Spring Election - 39,650 users

2016 General Election - 84,791 users	2017 Spring Primary - 21,685 users	2018 Spring Primary - 46,495 users
2016 Partisan Primary - 19,539 users		2018 Spring Election - 62,398 users
		2018 Partisan Primary - 74,084 users

4

MYVOTE GROWTH

MyVote Election Day Usage



5

MYVOTE GROWTH

MyVote usage is increasing!

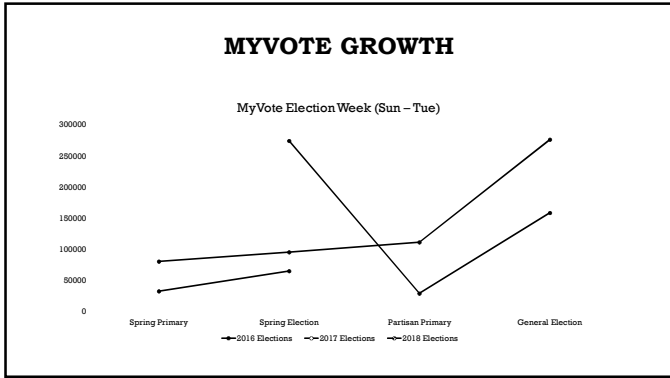
Election Week Usage (Sun - Tue)

All-time high: 2018 General Election - 276,460 users

2016 Presidential Preference Primary - 274,397 users
2017 Spring Election - 65,371 users

2016 General Election - 159,190 users	2017 Spring Primary - 32,957 users	2018 Spring Primary - 80,980 users
2016 Partisan Primary - 29,559 users		2018 Spring Election - 95,794 users
		2018 Partisan Primary - 111,577 users

6



7

MYVOTE GROWTH

Online Voter Registration Launched in 2017

More than 156,500 registrations completed online!

Online Absentee Application launched in 2016

Significant increase in MyVote Absentee request in 2018

8

MYVOTE GROWTH

Recent MyVote updates driven by increase in voter usage

Issues Commission Staff noticed

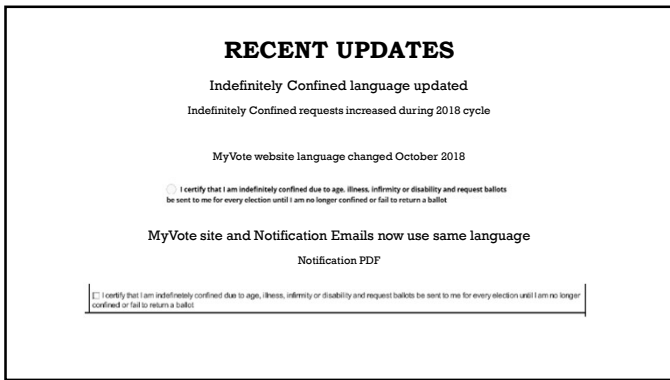
Voter inquires

Clerk Feedback!!!!

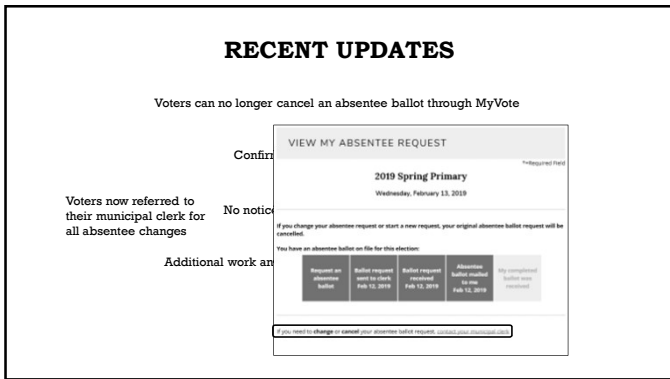
9



10



11



12

RECENT UPDATES

Absentee Request Voter Search Changes

When voter has multiple registrations records, only newest record is visible

Additional fields for Registration Source & Date

Reduce voter confusion and questions If the name and address information is not yours, click red, "This is NOT Me" button.

Reduce applications submitted on wrong record
 Name: Ashlyn, Scream
 Address: 4075 Hunter School Rd, 822
 Aurora, CO 80015
 Registration Source: ChrisOffice
 Registration Date: 2/2/2019

13

RECENT UPDATES

Notification Email Improvements

Easier to track

<p>Voter Registration Notification</p> <p>no-reply@myvote.wi.gov Online Voter Registration - Rick Publica 1pm A voter in your municipality has registered to vote. View Details</p> <p>no-reply@myvote.wi.gov Online Voter Registration - Mike, Theresa 8am A voter in your municipality has registered to vote. View Details</p> <p>no-reply@myvote.wi.gov Online Voter Registration - Lawrence, William Roy A voter in your municipality has registered to vote. View Details</p>	<p>Absentee Ballot Application/Request</p> <p>no-reply@myvote.wi.gov Absentee Ballot Request - Photo ID Not on File An absentee ballot request has been submitted. View Details</p> <p>no-reply@myvote.wi.gov Absentee Ballot Request - Error: Month, Name An absentee ballot request has been received from a voter in your municipality. View Details</p>
--	--

14


RECENT UPDATES

MyVote Clock Set to Server Time

Control over OVR turn on/off without need for hard-coded stops/starts

OVR will not turn on early on Election Day

Local cache and local computer clock will not impact MyVote use



15

RECENT UPDATES

Currently under development!
Absentee Request Voter Search Changes
 Solution not ready in time for recent update

MyVote Cache is reset after successful OVR

Prevent submission of Absentee application associated with old registration

Became an issue in run-up to 2018 General Election

16

MYVOTE NOTICE EMAILS



17

MYVOTE NOTICE EMAILS

Where are notices sent?

MyVote notices are sent to the Primary Contact for each municipality

General		Details	
Name*	Clark	Phone	609-893-1215
Last Name*	Clark	Address*	1000 W. 10th St., Suite 1000, Trenton, NJ 08610
First Name*	Stephanie	City	Trenton, NJ
Organization		State	NJ
Position*	Municipal Clerk	Fax	609-893-1215
Title	Clerk	County	BUCK COUNTY
Municipal Address*	1000 W. 10th St., Suite 1000, Trenton, NJ 08610		
City	Trenton, NJ		
State	NJ		
County	Buck		


Notification emails can be sent to multiple addresses

Contact Elections Help Desk for any changes


18

MYVOTE NOTICE EMAILS

What triggers a MyVote Notice Email?



A completed Online Voter Registration (OVR)



A completed Absentee Application (with or without ID on file)

No notifications for incomplete absentee/registration attempts!

Thank you for using MyVote to complete your registration form. You are NOT yet registered to vote. To finish your voter registration, you need to mail or deliver your form to your municipal clerk, along with a proof of residence document. Some examples of accepted proof of residence documents include:

19

MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification



Voter record is created automatically

No Additional Action Required!

Can print confirmation form or save email for record-keeping

20

MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification

Can print confirmation form or save email for record-keeping

CLERK NOTIFICATION OF
Wisconsin Online Voter Registration

City/Town:	Wausau City Hall			
County:	DAVENPORT COUNTY			STATE OF WISCONSIN
City/Town:	Wausau			
Ward:	Wausau School District			

In Wisconsin (election officials), this is to certify that the voter listed below has completed the required voter registration application using the State of Wisconsin's online voter registration system and said voter should be permitted to cast his or her vote for the election on the date of the date of voter registration.

Name:	John Doe			
Street Address:	1234 5th Ave N			
City/Town/Village:	Wausau, WI 54981			
Voter Registration #:	56789012			
Date of Voter Registration:	2-4-2019			

21

MYVOTE NOTICE EMAILS
What do I do with a MyVote notification email?

Absentee Application notifications

<p>ID not on file</p> <p><small>no-reply@myvote.wi.gov</small> <small>Absentee Ballot Request</small> <small>no-reply@myvote.wi.gov</small> <small>Get absentee ballot request through MyVote from a voter in your</small></p> <p>Review attached ID </p> <p>If ID not acceptable, reach out to voter; if possible</p> <p>If ID is acceptable, enter application in WisVote</p>	<p>ID on file</p> <p><small>no-reply@myvote.wi.gov</small> <small>Absentee Ballot Request</small> <small>no-reply@myvote.wi.gov</small> <small>Get absentee ballot request through MyVote from a voter in your</small></p> <p>Application created in WisVote automatically</p> <p>Review for election information</p> <p>Issue ballot if appropriate</p>
--	---

22

MYVOTE NOTICE EMAILS
What do I do with a MyVote notification email?

Absentee Application notifications

MYVOTE NOTICE BY ABSENTEE BALLOT BY MAIL: (Ballot will be mailed to the address shown for preference is indicated)

SENDING BY MAIL:

Ballot Address: Street Number & Name City, State & Zip

Ballot Number

City Number

Ballot Address

SEND BY MAIL TO ME FOR: (mark only one)

I am requesting that my ballot be sent to me through MyVote from a voter in your

I am requesting that my ballot be sent to me through MyVote from a voter in your

I am requesting that my ballot be sent to me through MyVote from a voter in your

Voter Name, Address, and Voter Type

Delivery method, mailing address, and Elections

23

WHAT CAN MYVOTE DO FOR YOU

24

WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

MY VOTER INFO

Why isn't a voter in the poll book?

Inactive voter record

Wrong polling place/municipality

Triage and answer some common Election Day inquiries quickly

25

WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

REGISTER TO VOTE

Use MyVote Voter Registration option for EDRs

Save time on data entry

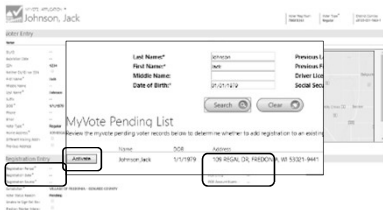
Reduce typos due to illegible paperwork

MyVote Pending Application reduce duplicate work

26

WHAT CAN MYVOTE DO FOR YOU

MyVote Pending Applications



27

WHAT CAN MYVOTE DO FOR YOU

Additional uses/information

MY ELECTED OFFICIALS

WisVote

MyVote

Antonia M. Walsh	Milton Mayor	City of Milton
Ryan Hedbrook	Milton Alderperson At Large	City of Milton
Jerry Eisen	Milton Alderperson At Large	City of Milton
Lynnda Clark	Milton Alderperson At Large	City of Milton
Thomas A. Busch	Milton Alderperson At Large	City of Milton
Jeremy Zapac	Milton Alderperson At Large	City of Milton

28

FUTURE OF MYVOTE

29

FUTURE OF MYVOTE

Usability review and update in future sprint

Reduce common questions/problems:

- DMV/OVR Step 1 loop
- Voter registering at old/current address
- Combining Update Name/Address workflow

30

FUTURE OF MYVOTE

Securing voter Personally Identifiable Information (PII)

Reviewing all MyVote notification and logs for instances of PII

Removing PII from mailed forms
DOB already removed from PDF registration notification

No longer capturing certain PII in MyVote logs
Potentially exposes PII with no added benefit

Removing photo ID attachment from Absentee Applications
Save information directly into WisVote instead

31

FUTURE OF MYVOTE

Find My Polling Place

Improving search results for apartment complexes

Currently no result if specific unit # lacks address record

101 N. BROAD ST	APT 401	4025014	WI 53101-4008	1027-019-2281 F
101 N. BROAD ST	APT 700	4025014	WI 53101-4008	1027-020-1039 F
101 N. BROAD ST	APT 801	4025014	WI 53101-4008	1027-019-2281 F
101 N. BROAD ST	APT 701	4025014	WI 53101-2882	1027-019-2281 F
101 N. BROAD ST	APT 801	4025014	WI 53101-2882	1027-019-2281 F
101 N. BROAD ST	APT 401	4025014	WI 53101-4008	1027-019-2281 F
101 N. BROAD ST	APT 801	4025014	WI 53101-4008	1027-019-2281 F

If WisVote has record of complex
and
All units have to same District Combo

MyVote will return a polling location for currently unlisted unit numbers

32

QUESTIONS?



33