And You

1

MYVOTE AND YOU

Today's Panel

Patrick Brennan – WisVote Training Officer

Michelle Hawley – WisVote Training Officer

Riley Willman – Elections Specialist

2

MYVOTE GROWTH

3

MYVOTE GROWTH

MyVote usage is increasing!

Election Day Usage

All-time high: 2016 Presidential Preference Primary - 174,923 users

2018 General Election – 170,546 users

2017 Spring Election – 39,650 users

2016 General Election – 84,791 users

2017 Spring Primary – 21,685 users

2018 Spring Primary – 46,495 users

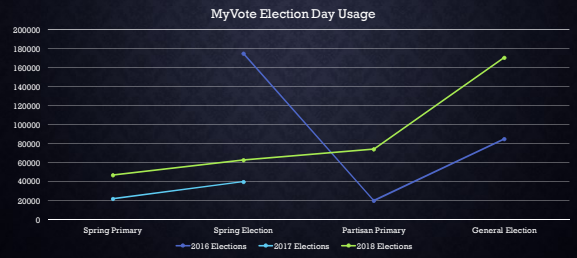
2016 Partisan Primary – 19,539 users

2018 Spring Election - 62,398 users

2018 Partisan Primary - 74,094 users

4

MYVOTE GROWTH



5

MYVOTE GROWTH

MyVote usage is increasing!

Election Week Usage (Sun – Tue)

All-time high: 2018 General Election – 276,460 users

2016 Presidential Preference Primary – 274,397 users

2017 Spring Election – 65,371 users

2016 General Election – 159,190 users

2017 Spring Primary – 32,957 users

2018 Spring Primary – 80,990 users

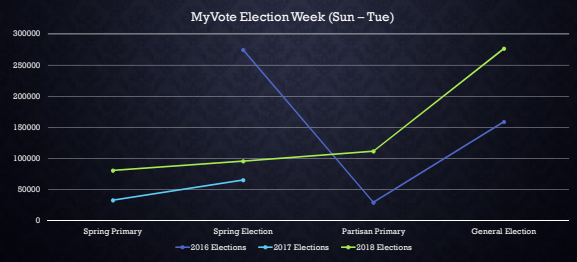
2016 Partisan Primary – 29,559 users

2018 Spring Election – 95,794 users

2018 Partisan Primary – 111,577 users

6

MYVOTE GROWTH



7

MYVOTE GROWTH

Online Voter Registration Launched in 2017

More than 156,500 registrations completed online!

Online Absentee Application launched in 2016

Significant increase in MyVote Absentee request in 2018

8

MYVOTE GROWTH

Recent MyVote updates driven by increase in voter usage

Issues Commission Staff noticed

Voter inquires

Clerk Feedback!!!!

9

RECENT UPDATES

10

RECENT UPDATES

Indefinitely Confined language updated

Indefinitely Confined requests increased during 2018 cycle

MyVote website language changed October 2018

I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot

MyVote site and Notification Emails now use same language

Notification PDF

I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot

11

RECENT UPDATES

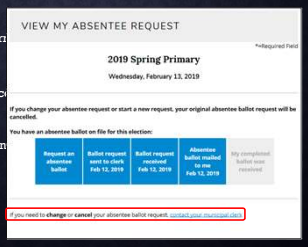
Voters can no longer cancel an absentee ballot through MyVote

Confir

Voters now referred to their municipal clerk for all absentee changes

No notic

Additional work an



12

RECENT UPDATES

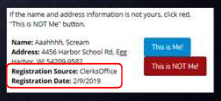
Absentee Request Voter Search Changes

When voter has multiple registrations records, only newest record is visible

Additional fields for Registration Source & Date

Reduce voter confusion and questions

Reduce applications submitted on wrong record



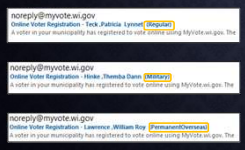
13

RECENT UPDATES

Notification Email Improvements

Easier to track

Voter Registration Notification



Absentee Ballot Application/Request

14

RECENT UPDATES

MyVote Clock Set to Server Time

Control over OVR turn on/off without need for hard-coded stops/starts

OVR will not turn on early on Election Day

Local cache and local computer clock will not impact MyVote use

15

RECENT UPDATES

Currently under development!

Absentee Request Voter Search Changes

Solution not ready in time for recent update

MyVote Cache is reset after successful OVR

Prevent submission of Absentee application associated with old registration

Became an issue in run-up to 2018 General Election

16

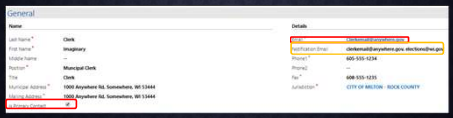
MYVOTE NOTICE EMAILS

17

MYVOTE NOTICE EMAILS

Where are notices sent?

MyVote notices are sent to the Primary Contact for each municipality



Notification emails can be sent to multiple addresses

Contact Elections Help Desk for any changes

18

MYVOTE NOTICE EMAILS

What triggers a MyVote Notice Email?

A completed Online Voter Registration (OVR)

A completed Absentee Application (with or without ID on file)

No notifications for incomplete absentee/registration attempts!

Thank you for using MyVote to complete your registration form! **You are NOT yet registered to vote.**

To finish your voter registration, you need to mail or deliver your form to your municipal clerk, along with a proof of residence document. Some examples of accepted proof of residence documents include:

19

MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification

noreply@myvote.wi.gov
Online Voter Registration: Test ,Patricia Lynnet (Regular)
[illegible] has registered to vote online using MyVote.wi.gov. The

Voter record is created automatically

No Additional Action Required!

Can print confirmation form or save email for record-keeping

20

MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification

Can print confirmation form or save email for record-keeping

CLERK NOTIFICATION OF
Wisconsin Online Voter Registration

Polling Place:	Washburn City Hall
Municipality:	CITY OF WASHBURN
County:	BAYFIELD COUNTY
District Combo:	04291-004-6027-1
Ward:	WD-004
School District:	Washburn School District

STATE OF WISCONSIN

To Wisconsin Election Officials, this is to certify that the voter listed below has completed the required voter registration application using the State of Wisconsin's online voter registration system and said elector should be permitted to cast his or her vote for the election to be held after the Date of Voter Registration.

Name:	Johnson, John
Voter Type:	Military
Street Address:	1003 4TH AVE W
City, State, Zip:	WASHBURN, WI 54891
Voter Registration #:	700810577
Date of Voter Registration:	2/4/2019

21

MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Absentee Application notifications

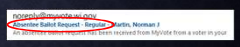
ID **not** on file

Review attached ID

If ID not acceptable, reach out to voter; if possible

If ID is acceptable, enter application in WisVote

ID on file



Application created in WisVote automatically

Review for election information

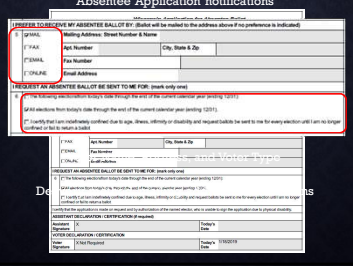
Issue ballot if appropriate

22

MYVOTE NOTICE EMAILS

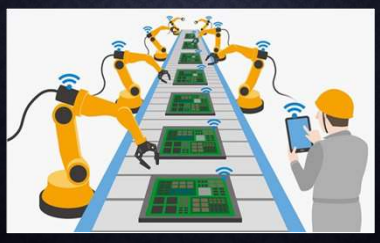
What do I do with a MyVote notification email?

Absentee Application notifications



23

WHAT CAN MYVOTE DO FOR YOU



24

WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

MY VOTER INFO

Why isn't a voter in the poll book?

Inactive voter record

Wrong polling place/municipality

Triage and answer some common Election Day inquiries quickly

25

WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

REGISTER TO VOTE

Use MyVote Voter Registration option for EDRs

Save time on data entry

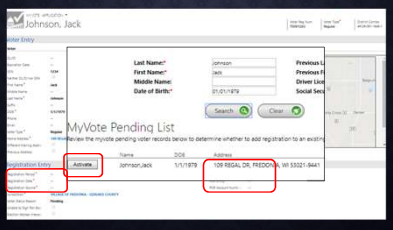
Reduce typos due to illegible paperwork

MyVote Pending Application reduce duplicate work

26

WHAT CAN MYVOTE DO FOR YOU

MyVote Pending Applications



27

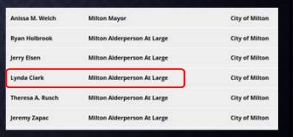
WHAT CAN MYVOTE DO FOR YOU

Additional uses/information

MY ELECTED OFFICIALS

WisVote

MyVote



Anissa M. Welch	Milton Mayor	City of Milton
Ryan Holbrook	Milton Alderperson At Large	City of Milton
Jerry Elsen	Milton Alderperson At Large	City of Milton
Lynda Clark	Milton Alderperson At Large	City of Milton
Theresa A. Rusch	Milton Alderperson At Large	City of Milton
Jeremy Zapac	Milton Alderperson At Large	City of Milton

28

FUTURE OF MYVOTE

29

FUTURE OF MYVOTE

Usability review and update in future sprint

Reduce common questions/problems:

DMV/OVR Step 1 loop

Voter registering at old/current address

Combining Update Name/Address workflow

30

FUTURE OF MYVOTE

Securing voter Personally Identifiable Information (PII)

Reviewing all MyVote notification and logs for instances of PII

Removing PII from mailed forms
DOB already removed from PDF registration notification

No longer capturing certain PII in MyVote logs
Potentially exposes PII with no added benefit

Removing photo ID attachment from Absentee Applications
Save information directly into WisVote instead

31

FUTURE OF MYVOTE

Find My Polling Place

Improving search results for apartment complexes

Currently no result if specific unit # lacks address record

If WisVote has record of complex
and
ALL units have to same District Combo

MyVote will return a polling location for currently unlisted unit numbers

32

QUESTIONS?

33