

## **FAQs: MyVote Wisconsin**

**Q: Is the system able to verify whether it is a business address? We have had a few voters try to register at a business address and not where they reside.**

A: Good question, but the system is not set up to do that.

**Q: Is the system able to verify whether it is a business address? We have had a few voters try to register at a business address and not where they reside.**

A: Zoning is not a catch-all for verifying residential addresses.

**Q: Does the system have an automatic reminder notification for voters who haven't downloaded their ballot?**

A: They get an initial notification, but not another one.

**Q: Can you show the Late Registration screen for the regular voter who needs to know they must provide proper ID when submitting their application to the clerk?**

A: Answered live.

**Q: Can only Military or Permanent Overseas request absentee ballots online or fax? I thought regular voters weren't eligible for those options, but it sounded like you just said they could.**

A: Regular can't receive a ballot via email or fax, but can request one using these methods.

**Q: They can still print the form and bring it on election day and use it as an EDR, correct?**

A: Yes.

**Q: For clarification purposes, a military voter chooses to receive their absentee ballots online for all elections through the calendar year. Does MyVote automatically email them their ballot for each election?**

A: If their ballot is currently available for the election, they will receive it. For the remaining elections they will receive an email notification once milestone 4 is checked.

**Q: Will MyVote preclude a Permanent Overseas Voter from accessing a ballot if it is not a federal election?**

A: Yes.

**Q: Is there any way to expand the list of individuals who get the notification emails? Right now the clerk is the only one who gets them but she isn't the one who deals with those emails.**

A: You can contact the GAB Help Desk and ask for others to be added.

**Q: I just want to confirm that an actual signature of the elector is no longer required to request an absentee ballot, i.e., honoring email requests. If so, will this allow political groups to request for any and many electors?**

A: An email request is a request made in writing. The certificate envelope suffices for the

signature. The voter still has to make the request even if parties are using absentee requests to "get out the vote."

**Q: In the past, the wife of a military man obtained an electronic ballot even though her registration had not been verified by the town. Has a step in the process changed to ensure that the registration first, ballot second sequence is maintained?**

A: If you are the spouse of a military elector, and away from the primary residence, they can use the MyVote system. In order to get an absentee ballot, they don't have to register first because they are considered military.

**Q: If you have not done so at this time, would you please prepare a list of the changes since April 2013 to the MyVote system and election processes. This would be a useful handout for election training and town websites to highlight new steps in voting. If you have prepared such a list, where can I find that? Thanks!**

A: There was one change in the information section. It was the same information you would have seen before, but in a different form.

**Q: How can they possibly get the ballot postmarked by Election Day if they request it all the way up until 5pm?**

A: Post offices are open in some places past 5 pm. Some military bases have their own postal system.

**Q: I would like to order absentee envelopes in this year's budget. Are they going to change?**

A: We only make changes if there are legislative changes that require a legislative change to the envelope. Nothing is pending, other than Photo ID.

**Q: How many staff can be signed up to get the MyVote emails?**

A: There is not a limit, please contact the GAB Help Desk.

**Q: My concern is individuals registering on MyVote - not printing out the form and sending in for processing - therefore upset their name is not on the poll list.**

A: It happens and some voters think this is a true online system. But the instructions are pretty clear.

**Q: Military and permanent overseas must be requested yearly, correct?**

A: Yes, on a calendar year.