

# State of Wisconsin \ Government Accountability Board

212 East Washington Avenue, 3<sup>rd</sup> Floor  
Post Office Box 7984  
Madison, WI 53707-7984  
Voice (608) 266-8005  
Fax (608) 267-0500  
E-mail: [gab@wisconsin.gov](mailto:gab@wisconsin.gov)  
<http://gab.wi.gov>



JUDGE DAVID G. DEININGER  
Chairperson

KEVIN J. KENNEDY  
Director and General Counsel

---

**DATE:** March 16, 2012  
**TO:** All SVRS Users  
**FROM:** Nathaniel E. Robinson  
Election Division Administrator  
Government Accountability Board  
**SUBJECT:** SVRS Outage to Correct Absentee Glitch

SVRS will be unavailable on Sunday evening, March 18, 2012, from 6:00 p.m. to 10:00 p.m. This outage is to install a new version of SVRS that corrects a couple of glitches in the Absentee functionality reported by clerks. The following glitches are expected to be resolved with this update:

- Clerks were getting a message when trying to process absentee applications telling them that changes were made that need to be saved. This should no longer occur.
- The absentee ballot labels used for Dymo label printing were displaying the words “true” or “false” instead of displaying the Photo ID indicators. This has been corrected. These fields will be blank on the label unless a voter is marked for Photo ID Provided or Photo ID Exempt. If these fields are marked, then the words “ID Provided” or “ID Exempt” will appear on the label. *(Please note that Photo ID has been enjoined by the court – you should not enforce any Photo ID requirements at this time. The Photo ID indicators on the ballot labels will only be used if the Photo ID law is restored by an appeals court.)*
- The absentee certificate envelop mailing in SVRS was cutting off when printed directly. It would only print properly when exported to PDF. This has been fixed and the mailing can now be printed directly.
- The Absentee Ballot Listing Report was cutting off columns on the far right edge of the report. This has been corrected. All columns will now appear on that report when printing or exporting.

We appreciate your patience with these unexpected glitches. Unfortunately, given the multiple initiatives and statutory changes going on simultaneously (Redistricting, Photo ID, Recalls, new legislation), we have had to make many updates to SVRS very rapidly. This can cause bugs and other unexpected problems. We thank you for reporting these to us, and we ask that you continue to do so.

If you have questions, please continue to report issues on our Incident Website, <http://wisapps.wi.gov/sites/GAB/Incident/default.aspx>, or contact the Help Desk at [gabhelpdesk@wi.gov](mailto:gabhelpdesk@wi.gov), or 608-261-2028. Thank you.

cc: Kevin J. Kennedy  
Director and General Counsel  
Government Accountability Board

Ross D.Hein  
Elections Supervisor  
Government Accountability Board