

# State of Wisconsin \ Government Accountability Board

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**DATE:** October 30, 2015

**TO:** Wisconsin County Clerks  
Wisconsin Municipal Clerks  
City of Milwaukee Election Commission  
Milwaukee County Election Commission

**FROM:** Michael Haas, Elections Division Administrator  
Michael Nelson, SVRS/WisVote Training Officer

**SUBJECT:** WisVote Update #4

This is the fourth in a series of clerk communications to keep Wisconsin Election Officials informed about the modernized SVRS system now known as WisVote.

## 1. Clerk User Acceptance Testing (UAT)

- Thank you to the 40-plus clerks who participated in the UAT testing of WisVote October 5 through the 15!
- The testers provided invaluable feedback and made suggestions that have improved the functionality of the system.

## 2. Usability Testing

- Nine usability sessions were conducted during Clerk UAT testing and 17 different test scripts were included in this process. The purpose of usability testing is to shadow users to ensure that tasks can be completed efficiently and to identify areas of WisVote that can be improved before the initial launch.
- Usability sessions focused on all areas of WisVote including entering voter registration applications, processing Election Day Registrations, processing absentee applications, printing poll books, recording participation and other election-related tasks.
- We plan on including additional usability sessions during the second round of Clerk UAT testing so that we can continue to make improvements to the system based on your feedback.

## 3. Development

- The G.A.B. staff is continuing to test WisVote to confirm it meets business requirements.
- Load testing will be conducted in November to ensure performance during peak usage periods.
- The data migration team is continuing to verify that data (voter records, addresses, etc.) are moved accurately from SVRS to WisVote.

## 4. Deployment

- Training Survey Reminder: The G.A.B. needs to know your 2016 training needs for new WisVote users that are currently not users of SVRS. Please complete the 2016 training

survey located at <https://gabapps.wi.gov/survey/SitePages/Home.aspx> by November 13, 2015.

- Training Materials: Release dates will be included with the WisVote update #5 in mid-November

**5. Conferences/Meetings:** The G.A.B. will be briefing you about WisVote as part of the presentations at the following clerk conferences in November:

- WMCA District 8 Meeting, Eagle River, November 5, 2015
- WMCA District 5 Meeting, Oconomowoc, November 12, 2015
- WMCA District 6 Meeting, Fond du Lac, November 13, 2015
- WCCA Meeting, Wausau, November 20, 2015