

State of Wisconsin\Government Accountability Board

212 East Washington Avenue, 3rd Floor
Post Office Box 7984
Madison, WI 53707-7984
Voice (608) 261-2028
Fax (608) 267-0500
E-mail: gab@wisconsin.gov
<http://gab.wi.gov>



JUDGE VICTOR MANIAN
Chairperson

KEVIN J. KENNEDY
Director and General Counsel

DATE: February 26, 2016

TO: Wisconsin County Clerks
Wisconsin Municipal Clerks
City of Milwaukee Election Commission
Milwaukee County Election Commission

FROM: Michael Haas, Elections Division Administrator
Jodi Kitts, Elections Specialist

SUBJECT: WisVote Live Update #3

Recent Updates to WisVote

G.A.B. staff has been making a number of changes and updates to WisVote in response to issues that have been identified and suggestions from clerks. Some of these updates have already been implemented in WisVote, and others are being added this evening. There will be a brief system outage after 9 p.m. tonight for these updates to be implemented. Additional improvements will be made on an ongoing basis, as necessary. One of the benefits of the new system is that changes may be developed, tested, and implemented more quickly than in SVRS.

Below are some of the changes that have been made recently or will be made this evening:

- Clerks and Data Entry staff were receiving a “Something went wrong...” error message when trying to unrecord votes from the Poll Book screen. This has been corrected; users will now be able to unrecord votes that they had recorded.
- Clerks and Data Entry staff were seeing an “Access is denied” error when trying to delete election participation from the Voter record. This has been corrected and now users will be able to unrecord votes from the voter record.
- The Scan Votes feature was allowing users to record participation for a voter in a different jurisdiction. The Scan Votes process will now only allow a user to record a vote for voters in their jurisdiction.
- When using the Scan Votes feature, the Poll Book Detail and Election Participation records were marked as having been updated by “CRMIntegration Prod” instead of the user that was actually conducting the scanning. These records will now show that they were updated by the actual user to make troubleshooting easier.
- Users were receiving an “Object reference...” error message when using the Scan Votes feature. This would happen if the voter had appeared on more than one poll book, one in the scanner’s jurisdiction and one in another jurisdiction. The system will now correctly identify and record the vote for the poll book detail record in the user’s jurisdiction and ignore the record in the other jurisdiction.

- If a user deleted a vote from the voter record, the poll book detail record was not updating. Therefore, from the poll book it still appeared that the vote was recorded. The poll book detail records are now updating if the user directly deletes the election participation. *Note: This does **not** pertain to EDRs, but only to votes that were recorded from the poll book.*
- If a voter registered during the late registration period but did not get entered until after Election Day and they voted, clerks were able to enter the GAB-131 but were not able to record the vote. We now have a dialog that can be run from the voter record that will add that voter to the post-supplemental list and record the vote. *Note: This does **not** pertain to EDRs; this is just for late registrants that the clerk enters after Election Day.*
- Voters who had a DMV Check resulting in a complete match in SVRS will now show as a complete match in WisVote.
- The Previous Name searching is now working correctly on the GAB-131 and EDR search pages.
- On the Voter Search tile, users can search for voters who have participated in specific elections, but the list of elections was not populating correctly. The election list will now show the correct elections.
- When merging voters, the system will now alert users if the voters being merged have both voted in the same election, or if both have a provisional ballot issued for the same election. The user can then proceed with the merge if they still believe it is correct, or they can cancel the merge and do further investigation before proceeding.

New tiles: FAQs and Current Issues

We have combined the FAQs and Current Issues tiles into one tile. When you click on the tile you will see a list of all of the published FAQ's and Current Issues. To see only FAQs or only Current Issues you may change the view to Frequently Asked Questions to see all of the current FAQs listed or change the view to Current Issues to see all of the current issues that are listed.

FAQ articles include common questions that have been received from clerks and instructions to perform the task, or an explanation of WisVote functionality and navigation. Current Issues are errors in WisVote that G.A.B. is aware of and working to resolve. If there is a temporary work-around to solve these errors or complete these tasks, those instructions are also included.

We hope the FAQ questions and current issues posted to WisVote will help clerks problem-solve quicker and more independently. FAQs and Current Issues will be added on an on-going basis as errors and common questions are identified. We encourage clerks to review the FAQs and Current Issues tiles before calling the G.A.B. Help Desk or reporting an error in the Issue Tracking Survey.

Election Readiness

The 2016 Spring Election and Presidential Preference Checklist I: Pre-Election Tasks will be posted on the Recent Clerk Communications page on the GAB website as "information only" next week. The checklist includes the pre-election tasks that need to be completed.