

State of Wisconsin \ Government Accountability Board

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JUDGE THOMAS H. BARLAND
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DATE: November 30, 2011

TO: Wisconsin Municipal Clerks
City of Milwaukee Election Commission
Wisconsin County Clerks
Milwaukee County Election Commission

FROM: Nathaniel E. Robinson
Elections Division Administrator
Government Accountability Board

SUBJECT: Error Accessing Web Portal - **Problem Fixed**
(For Reporting Possible Statewide 2012 Recall Election Cost Estimates)
Unexpected Glitch Discovered and Resolved

During our recently distributed memorandum in which we requested Municipal and County Clerks provide an estimated cost of an anticipated statewide recall election, we asked that this information be inputted into an easy and convenient accessible online web-portal format.

Much to our surprise, late yesterday afternoon, we became aware that some Clerks were receiving an error when trying to submit information into the web-portal. The error was occurring when Clerks finalized their data entry and attempted to submit their entries.

We are pleased to apprise you that this issue is now resolved. Our IT technicians focused on fixing the problem and they were successful. Fortunately, those of you who tried to send the requested data but got an error message, that data was saved in the web-portal's database, so you do **not** have to do anything else.

Those of you who called or sent email messages to alert us of the error message, thank you! We very much appreciate all of you making the response to this legislative request a priority.

Once again, should have questions or any more unexpected problems with submitting the estimated regarding this please contact Election Specialist Aaron P. Frailing at (608) 267-7891, or at Aaron.Frailing@wi.gov.

Thank for your understanding and patience while we dealt with this temporary technical difficulty.