

State of Wisconsin \ Government Accountability Board

212 East Washington Avenue, 3rd Floor
Post Office Box 7984
Madison, WI 53707-7984
Voice (608) 266-8005
Fax (608) 267-0500
E-mail: gab@wisconsin.gov
<http://gab.wi.gov>



JUDGE THOMAS H. BARLAND
Chairperson

KEVIN J. KENNEDY
Director and General Counsel

MEMORANDUM

DATE: November 26, 2014

TO: Wisconsin SVRS Users

FROM: Ross Hein
Elections Supervisor

Zach Robinson
GIS Specialist

SUBJECT: SVRS Address Service Updates

On Wednesday, November 26, 2014, the SVRS Team implemented an update to the addressing service for SVRS. This service is used in SVRS and My Vote when addresses are validated (the address is standardized to USPS format and the district combo is assigned). The Government Accountability Board SVRS Team was notified of sporadic address service issues during the November 2014 Election. The SVRS Team has worked diligently to define, resolve, and test these changes.

Address service issues reported to G.A.B. include:

- Address validation process stripping house number and street during times of high user volume
- Apartment or unit designation stripping during validation in specific rare circumstances.

G.A.B. staff appreciates the fact SVRS users brought this issue to our attention. Thank you. Although the issues did not stop any user from working in SVRS, it created some minor difficulties. This issue has now been quickly and successfully resolved. We apologize for the brief inconvenience this issue may have caused a small portion of SVRS users.

Please contact the Government Accountability Board Help Desk at gabhhelpdesk@wi.gov, or 608-261-2028 if you have any questions regarding these changes. Thank you for your continued collaboration and support in administering Wisconsin Elections.